

Medical Evacuation and Repatriation Services



GEOBLUE® PROVIDES 24/7/365 SUPPORT AND EXPERT COORDINATION IN THE EVENT OF A MEDICAL EMERGENCY

Many university health plans could be missing critical services that could not only save a member's life but could also remove the burden of costly out-of-pocket medical expenses associated with a medical evacuation or repatriation.

A medical evacuation and/or repatriation could cost \$10,000 to over \$100,000. With medical evacuation, repatriation (MERE), and global assistance services from GeoBlue, you can now offer a complete and seamless international healthcare solution that leaves nothing to chance.

With any emergency, it takes teamwork and coordination to ensure that members are safe and receive high-quality care. When emergencies happen away from home, it takes an even greater level of expertise to effectively navigate the nuances of the local healthcare system and reliable global partnerships to transport members safely and effectively.



GeoBlue provides the highest level of medical assistance support in a medical emergency, with:



Over 20 years of expertise in conducting medical evacuations and repatriations around the world



24/7/365 support from a highly-skilled team that includes:

- Over 20 medical personnel staff, including medical directors and registered nurse case managers
- 40+ multi-lingual coordinators with strong expertise in both logistics and insurance benefits
- 10-person management team ensuring that a supervisor is always available 24/7/365
- Trainers and auditors who ensure that a quality experience is at the heart of the services that we provide



Long-term, extensive relationships with domestic and global networks of carefully screened and credentialed doctors, hospitals, air ambulance providers and medical escorts



Seamless coordination and management of all transportation logistics and re-admission arrangements

GEOBLUE PLAYS A DIRECT ROLE IN ALL MEDICAL EVACUATIONS AND IS **DEDICATED TO ENSURING QUALITY CARE EVERY STEP OF THE WAY**



Medical Evacuation and Repatriation

When a medical emergency requires specialized care, we coordinate transportation to the nearest center of medical excellence and monitor the member until discharge and/or return home. We will also repatriate a member back to their primary residence, school campus or original location, based on what's medically appropriate for the member.



Repatriation of Mortal Remains

In the unfortunate circumstance that a member passes, we will pay the necessary expenses for the preparation of the body for burial or cremation, and for the transportation of the remains to the member's residence or place of burial.



Emergency Family Travel Arrangements

We know being injured or sick in a foreign country can be overwhelming. We will coordinate airfare and lodging for a family member to the place of hospitalization when a medical or psychological hospitalization lasts more than seven days. If a dependent child is evacuated, one economy round-trip airfare will be provided to a parent or legal guardian regardless of the number of days that the dependent child is hospitalized.

Standard Offering

- ✓ Medical Evacuation and Repatriation
- ✓ Repatriation of Mortal Remains
- ✓ Emergency Family Travel

Optional Enhancements*

- Emergency Family Reunion Arrangements
- Return of Personal Belongings
- Emergency Travel Assistance Services
- Political Evacuation/Natural Disaster (PEND)
- Accidental Death & Dismemberment (AD&D)
- Return of Dependent Children

*Additional costs may apply

Let us help you design a plan that meets your populations needs.

Email: geobluestudents@geo-blue.com | Website: www.geobluestudents.com

THANK YOU!



GeoBlue is the trade name of Worldwide Insurance Services, LLC (Worldwide Services Insurance Agency, LLC in California and New York), an independent licensee of the Blue Cross and Blue Shield Association. GeoBlue is the administrator of coverage provided under insurance policies issued in the District of Columbia by 4 Ever Life International Limited, Bermuda, an independent licensee of the Blue Cross Blue Shield Association. This coverage is offered to the members of the Global Citizens Association, Washington, D.C.

Political Emergency and Natural Disaster Evacuation (PEND) services are provided under a contract with Crisis24. Full terms, conditions and exclusions are contained in the Crisis24 agreement. GeoBlue assumes no liability and accepts no responsibility for information provided by Crisis24 and the performance of the services by Crisis24. Support and information provided through this service does not confirm that any related support is covered under a health plan.